

Declaration of impartiality

In order to ensure the objectivity of all certification decisions and to prevent conflicts of interest in the evaluation of management systems, the staff of the certification body is independent of financial influences and not subject to instructions from other business units and subsidiaries of the Würth Group.

The top management of the certification body undertakes to avoid conflicts of interest of any kind with regard to consultancy and certification. To this end, regular risk analyses are carried out to identify potential conflicts and the risks identified are assessed.

Targeted preventive measures should ensure the independence of decisions at all stages of the certification process. This includes the establishment of a steering committee to ensure impartiality.

The top management of the certification body shall regularly provide the steering committee with an insight into the risk analyses so that the committee can obtain an overview of the hazard potential and the effectiveness of further preventive measures.

The top management of the certification body undertakes to deal openly with complaints, since an appropriate handling of justified complaints is part of the business philosophy of the certification body.

Bad Mergentheim, 01.11.2015



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Head of certification Body